Technical Specifications

Overview

Available as a Software as a Service (SaaS), Current™ is a service delivery platform for health and human services powered by Vimo®.

It is easily accessible through most browsers and, therefore, offers an easy implementation with no additional requirements for new or specialized hardware, and nothing new to install on the desktop or end-user devices.

Infrastructure

Cloud-based solution designed to simplify the operation and support of the software and minimize the impact of operations and support to clients:

- Cloud-based SaaS solution hosted in Microsoft Azure - Commercial Cloud

- Cloud native container-based solution

- Developed using .NET, Docker and Kubernetes to high availability

Configuration

Highly configurable system that can be set up to satisfy organizational reporting needs at any level.

Security – Multi-tenant system with security access controls available at multiple levels (e.g., client, state, regional, office, team and worker).

Workload – Can capture and manage workloads at multiple levels (e.g., statewide, regional, or office-specific).

Worker Access – Can configure user accounts at each specific organizational level in order to provide the appropriate level of workload access based on user skills or workload demands.

Integration

Can operate as a standalone solution, but it is most powerful when working closely with other systems.

Offers a REST API that provides integration and communication with other key client systems, such as:

- Eligibility systems
- Document management systems
- Telephone systems

Has the ability to easily upload and import files in .csv and .xls format.

Security

As a SaaS solution, Current is a hosted solution operating on Microsoft's Azure cloud platform, securing data with encryption in transit and at rest, and operating under many compliance standards including, but not limited to:

- FedRAMP
- HIPAA (BAAs)
- MARS-E

Updates

Developed using the Agile Development Methodology. Updates are frequently released to production and other environments to support new features and functionality. Major releases are generally planned to occur quarterly.

Browser Compatibility

Operates effortlessly with most browser platforms. For the best results, the following minimum browser versions are recommended:

- Microsoft Edge v92, or higher
- Chrome v92, or higher

Questions?

For additional questions regarding Current and its technical specifications, please reach out to our solutions team.